## Minutes of meeting

Date: 13/08/2020

The committee for grievance redressal met in the library to discuss strategy for the coming year the following points were discussed and agreed upon:

- 1. It has been noticed that due to extended lockdown and Covid SOP's, students are refraining from coming to college even when the protocols are relaxed. In the situation it becomes difficult for them to submit grievances through the suggestion box as has been the practice for the past years.
- 2. The committee decided that this year the role of Grievance Redressal Committee shall be extended to cover grievances received through the official mail of the college, through telephonic message or even through messages on WhatsApp till normalcy is restored and regular teaching commences.
- 3. For this purpose, a notice will be circulated in the whatsapp groups of all classes and students will be informed about the channels of registering a grievance with the committee. Whatsapp no. Of all committee members will be given in the notice.

Dipali S. Bhandari

Chinu Bansal

Vandana Kansal \

Dr. Veena Rathore

Principal

Shree Guru Gobind Singh Ji Government College Paonta Sahib Dist. Sirmaur (H.P.)-173025

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Meeting No. 1

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